USER MANUAL

BARCODE PRINTER

Contents
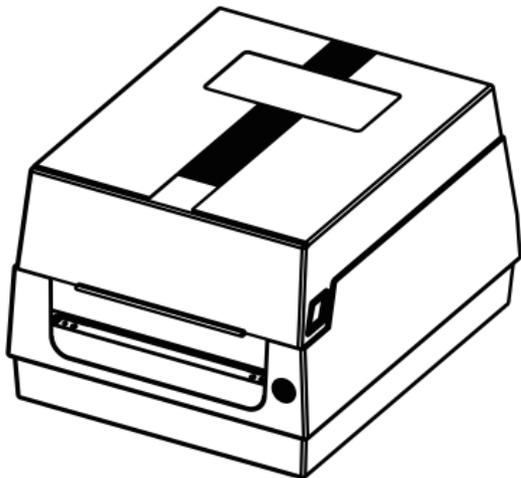
AT240、AT240-U、AT240-P、AT240-BT、AT240-C、AT240-W、CN2405、JT452、JAR-2、CP42、D2401、QR888、TC240、QR-2、E126、S226、N326、W426、PC2、CA62、JT-42、JT-25、AT340、AT340-U、AT340-P、AT340-BT、AT340-C、AT340-W、CN3404、JT453、JAR-3、CP43、D3401、TC340、QR-3、E135、S225、N325、W425、PC3、CA53、JT-43、JT-35、AT640、AT640-U、AT640-P、AT640-BT、AT640-C、AT640-W、CN6404、JT456、JAR-6、CP46、D6401

Preface

About This Manual

This manual provides you with product usage and installation information etc. Please read the manual carefully and follow the instruction before you start to use this printer.

International Conventions

The following conventions are used throughout this manual to help you better understand the information.

⚡ Warning: Indicates a hazardous situation caused by improper use, could result in property loss, physical severe injury or death.

⚠ Caution: Indicates a hazardous situation caused by improper use, could result in physical harm or product failure.

🖶 Note： Indicates the information listed can help you better use the product or extend the product service life.
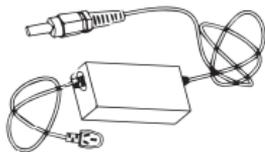
1 Packing List

After unpacking, check the appearance of printer, make sure you have all parts. Contact the seller if you found any defective or missing.
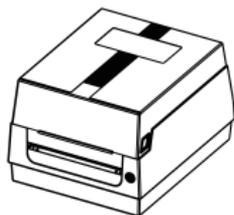
Printer

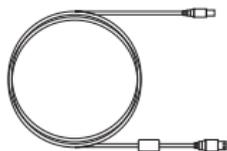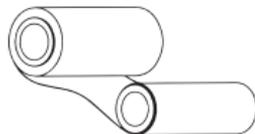User Manual

Power Adapter
(Image shown is for illustration purposes only. Actual product may vary.)

USB Cable

Paper Core of Transfer Ribbon

Transfer Ribbon (for test)

Media Carriage
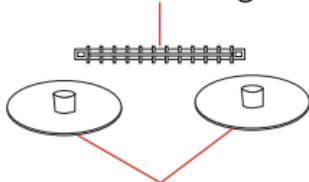
Media Cutting Blade

Note
As the product is improving continuously, all specifications, accessories and programs are subject to practical models. Information in this manual is subject to change without notice.

2 Appearance and Components

Top Cover

Media Cutting Blade

Media carriage

Ribbon Recycle Roll

Media Position

Printhead Module Release Latch

Media Cutting Blade

Feed Button (with Indicator Light)

Base

Power Switch

Serial Interface (Optional)

Ethernet Interface (Optional)

Power Receptacle

USB Interface
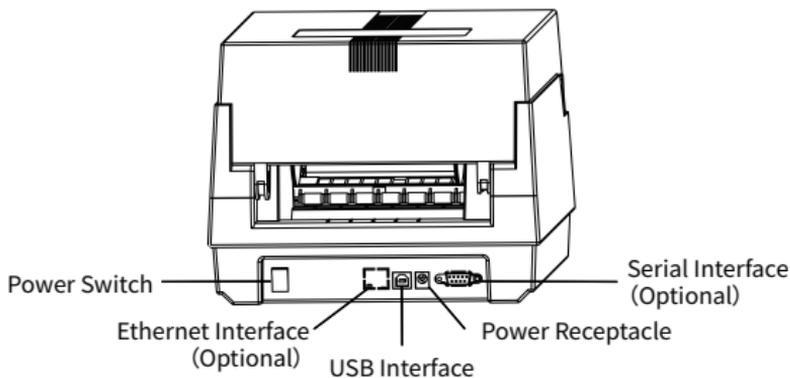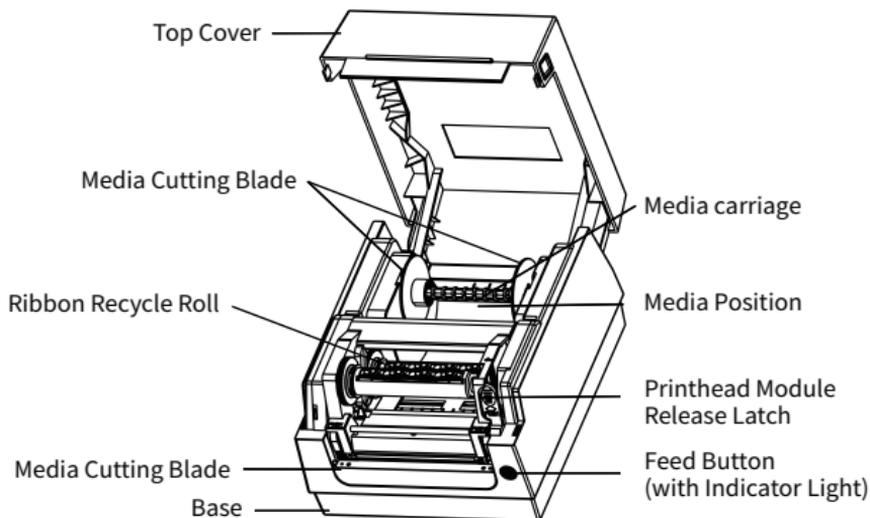
3 Loading Roll Media

1.Open the top cover; Thread the media through the media carriage, then stabilized the roll media by two media locks.
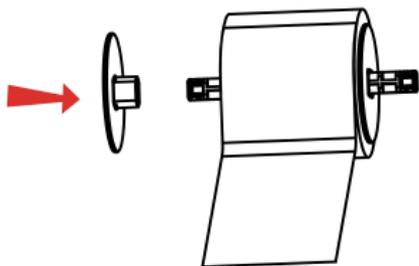
2.Put the ready roll media into the interior media position.
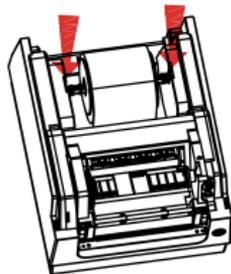
3.Push the module release latch lever toward the rear of the printer to open the printer module. Pull the media until it reaches the printer roller.

Push toward the rear

Module release latch lever
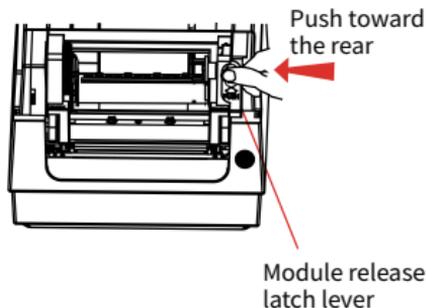
4.Unlock the media guides to adjust their position. Make sure the media is under the bail, and is right at the center of two media guides.

Media guides
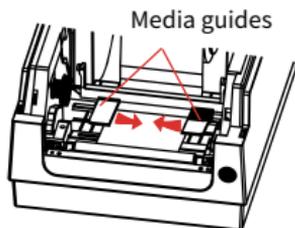
3 Loading Roll Media

5.Lock the printer module, and close the top cover until you hear a clear "Clip" sound, which means the printer is being closed properly.

6.Press feed button, feed the media out of the printer.

Feed Button
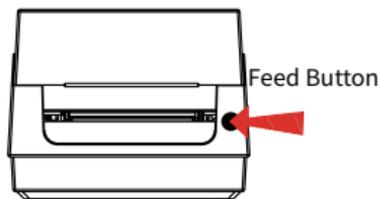
4 Loading Transfer Ribbon

The following steps are only for thermal transfer mode (Thermal mode doesn' t need transfer ribbon)

1.Open the top cover.

2.Push the module release latch lever toward the rear of the printer to open the printer module. Pull the media until it reaches the printer roller.
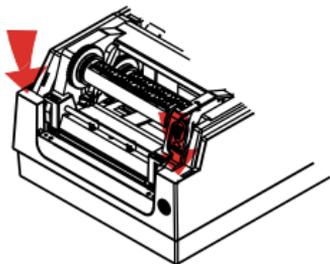

Open upward

Push toward the rear

Module release latch lever
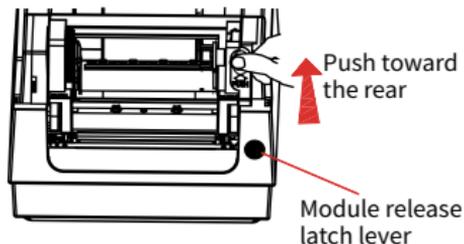
4 Loading Transfer Ribbon

3.Load a new transfer ribbon. Rotate the ribbon to align with adaptable roll release, then align the left side of the ribbon core to the left supply hub, then the right hub. (Make sure the coated side of ribbon is facing outward)

Left side first   Then right side
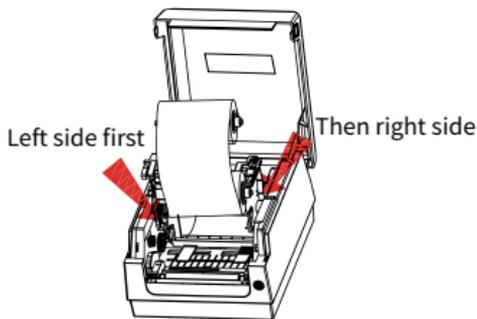
4.Place an empty ribbon core on printer's take-up spindles. Rotate the ribbon core until the notches align and lock into the left side of the take-up hub, then right side.

Left side first

Then right side
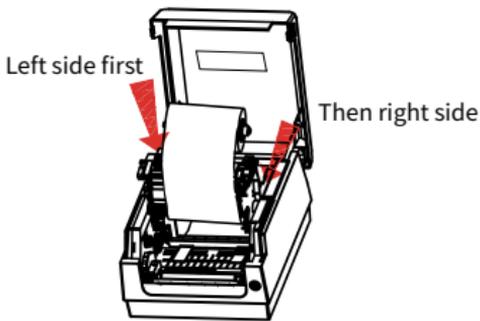
5.After loading the ribbon, straighten it, then close the printer module. Press two sides downward to stabilize it until you hear a clear "Clip" sound.
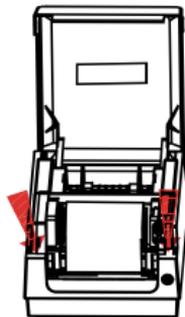
6.Rotate the gear of recycle ribbon, straighten the ribbon without wrinkles. Then align the transfer ribbon to the slewing roll.

Gear

Rotating direction
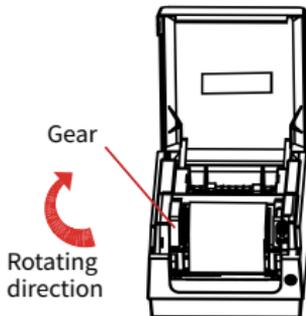
5 Printer Operation

1. Steps of media calibration and setting

1) Make sure the media is loaded properly, close the top cover and then turn off the printer.
2) Restart the printer, press feed button for 3 seconds until you hear a "Di" sound, then release the button. The printer is switching into Smart Learning Mode.
3) Print a test label: press feed button until you hear a "Di, DiDi" sound, then release the button. The printer will print a test label.

2. Troubleshooting

Possible Error	Indicator Light Status	Resolution
The phototube has failed to test the media gap	Flashing Red	1.Inspect media path; 2.Inspect the phototube
Paper jam	Flashing Red	Remove jammed paper
The media is running out	Flashing Red	Load a new roll media
The printhead needs to cool down	Flashing Red	The printing will be terminated until the printhead cools down to normal temperature. When it cools down, it will resume printing and execute the previous printing orders automatically.
The printhead module is open	Flashing Red	Lock the printhead module, until you hear a "Clip" sound

6 Bluetooth Connecting and Usage

1.For mobile phones of Android

Step 1: Turn on the printer

Step 2: Search device in Bluetooth interface, select the printer and connect. The original password is 0000 or 1234. When the Bluetooth pairing done.

Step 3: Open the APP, link the printer and print.

2.For mobile phones of iOS

Step 1: Turn on the printer and Bluetooth.

Step 2: Open the APP, link the printer and print.

Notes

1.It supports the devices with Bluetooth.

2.Make sure Bluetooth is on when you process the connection.

3.IOS devices can use APP or mini program to connect without PIN code matching.

Warranty Card

Dear Customer:

Thank you for purchasing our products. In order to protect your legal rights, relieve your worries, and improve customer after-sales service, we've specially formulated a warranty policy. Please read it carefully and provide us your valuable opinions and suggestions.

Warranty

1. The machine warranty period of this product is 1 year, as for the printing head is 3 months or 30km (whichever comes first). From the received date of the goods, if the failure is caused by the material or process of the product itself, the corresponding certificate/receipt shall be provided for free repair or replacement.

2. Warranty service can only be performed by our company or authorized service providers, and any unauthorized repair or replacement of parts will invalidate the warranty.

3. Users need to follow the manual guide for equipment installation and other operations. If the equipment hardware is damaged due to improper use by the customer, the warranty will not be granted.

4. This warranty does not cover damage caused by natural disasters such as fire disaster, lightning or other similar reasons.

5. The company reserves the right of having concluding statement.

Customer notice

1. Please specify the reason for the product return in detail.

2. Please contact customer service before returning for repair.

3. We do not accept any form of express delivery.

Model	
Serial Number	
Customer Name	
Date of purchased	
Shop name	
Phone number	

Kad Waranti

Terima kasih kerana membeli produk kami. Untuk melindungi hak undang-undang anda, melegakan kebimbangan anda dan menambah baik perkhidmatan selepas jualan pelanggan, kami telah merumuskan dasar jaminan secara khusus. Sila baca dengan teliti dan berikan kami pendapat dan cadangan anda yang berharga.

Waranti

1. Tempoh jaminan mesin produk ini adalah 1 tahun, manakala kepala cetakan adalah 3 bulan atau 30km (mana yang lebih awal). Dari tarikh diterima barang, jika kegagalan disebabkan oleh bahan atau proses produk itu sendiri, sijil/resit yang sepadan hendaklah diberikan untuk pembaikan atau penggantian percuma.

2. Perkhidmatan waranti hanya boleh dilakukan oleh syarikat kami atau pembekal perkhidmatan yang dibenarkan , dan sebarang pembaikan atau penggantian alat ganti yang tidak dibenarkan akan membatalkan waranti.

3. Pengguna perlu mengikut panduan manual untuk pemasangan peralatan dan operasi lain. Jika perkakasan peralatan rosak akibat penggunaan yang tidak wajar oleh pelanggan, waranti tidak akan diberikan.

4. Waranti ini tidak melindungi kerosakan yang disebabkan oleh bencana alam seperti bencana kebakaran, petir atau sebab lain yang serupa.

Notis pelanggan

1. Sila nyatakan sebab pemulangan produk secara terperinci.

2. Sila hubungi khidmat pelanggan sebelum kembali untuk pembaikan.

3. Kami tidak menerima sebarang bentuk penghantaran ekspres.

Model	
Nombor siri	
Nama Pelanggan	
Tarikh dibeli	
nama kedai	
notis pelanggan	